



### SMS CONSENT TO CONTACT

By signing below, you authorize West Branch Valley Federal Credit Union (WBVFCU) to deliver or cause to be delivered to you are the telephone number you provide, advertising and telemarketing, telephone calls, text messages, and voicemail transmissions using an automatic telephone dialing system and/or and artificial or prerecorded voice. You are not required to sign this authorization.

By executing this consent, you agree WBVFCU and our third-party providers, including debt collectors, may contact you by telephone call, text message, or voicemail transmission at any telephone number associated with your account, including wireless telephone numbers (i.e. cell phone numbers) which could result in charges to you, in order to service your account or collect an amount you owe to us, excluding any contact for advertising or telemarketing purposes as prescribed by law. You further agree methods of contact may include use of pre-recorded or artificial voice messages, and/or use of an automatic dialing device. You may withdrawal consent to be contacted on your wireless telephone number(s) at any time. If you have provided a wireless telephone number(s) on or in connection with any account, you represent and agree you are the wireless subscriber or customary user with respect to the wireless telephone number(s) provided and have the authority to give consent. Furthermore, you agree to notify us of any change to wireless telephone number(s) which you have provided to us.

In order to help mitigate harm to you and your account, we may contact you on any telephone number associated with your account, including a wireless telephone number (i.e cell phone number) to deliver to you any message related to suspected or actual fraudulent activity on your account, data or security breaches or identity theft following a date breach, money transfers or any other exigent messages permitted by applicable law. These contacts will not contain any telemarketing, cross-marketing, solicitation, advertising, or debt-collection message of any kind. The contacts will be concise and limited in frequency as required by law. You will have an opportunity to opt-out of such communications at the time of delivery.

\_\_\_\_\_  
Name

\_\_\_\_\_  
Date

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Phone Number

*By checking this box, I consent to receive SMS from West Branch Valley Federal Credit Union. Reply STOP to opt-out; Reply HELP for support; Message & data rates may apply; Messaging frequency may vary. Visit <https://www.wbvfcu.org/about-us/disclosures> to see our privacy policy and <https://www.wbvfcu.org/about-us/disclosures> for our Terms of Service*